



Health Care Operational Excellence

Managing healthcare systems today is more than process efficiencies and quality assessment. At every level and dimension, it takes an interdisciplinary approach to get it right. The Master of Health Care Operational Excellence (MHCOE) from Washington University in St. Louis can help you advance with the knowledge, leadership and skills needed to establish, implement and oversee important process analysis and continuous improvement initiatives in the growing field of health care.

Designed with input from employers, thought leaders and practitioners, the MHCOE program is taught by leading health care professionals, experts and executives. From your first course and throughout the program, you'll learn theories combined with real-world applications, strengthening your management acumen, collaborative problem solving and interpersonal communication and leadership competencies.

The coursework consists of a solid foundation of process improvement methodology, project management fundamentals, navigation of organizational change, service and finance and emerging issues in health care and related service organizations. The program also addresses the more nuanced human factors and topics of personal leadership and resilience.

Gain advanced knowledge, elevate your critical thinking and improve your ability to ask the right strategic and operational questions. Provide the leadership to solve today's complex performance improvement and operational challenges. As important, build a lifelong network of health care professionals and become a proud member of the Washington University alumni community.

Degrees and Certificates:

- Master of Health Care Operational Excellence
- Graduate Certificate in Health Care Op Ex

Available program options:

- Online, instructor-led classes, days and evenings

Ready to learn more?

Speaking with the admissions team should be your first step. Discuss your short- and long-term career aspirations, get your questions answered and receive guidance through the application process. All applications are considered on an individual basis. Admissions decisions are based on each individual's personal qualifications and achievements, with a number of factors considered.

Strong candidates meet the following criteria:

- ✓ 3+ years of professional health care experience
- ✓ A record of professional achievement with the potential for leadership advancement
- ✓ A bachelor's degree and academic history that demonstrates the capacity for graduate-level work
- ✓ Perspectives that enhance classroom learning

Application deadlines:

- January 1 for the spring semester
- May 1 for the summer semester

Apply at:

engineering.wustl.edu/gradprograms

Why consider the Master of Health Care Operational Excellence from Washington University in St. Louis?

1

Experienced, engaged health care experts and faculty at a world-class, nationally ranked university

2

An integrative curriculum that focuses on critical thinking, project management and process improvement methodology

3

Day, evening and on-line courses to provide minimal disruption to your work and life

Scholarships and financial aid

Limited scholarships may be available to qualified applicants who work in the non-profit sector or for a not-for-profit organization. Financial aid is also available to those who qualify.

Ready to apply?

At the Sever Institute, we try to make the application process as streamlined as possible. Our application process **REQUIRES** the submission of a complete on-line application. Designed with applicants in mind, our system walks you through the steps, including the submission (via upload) of the following items:



All transcripts (official or unofficial)

Transcripts must be complete and in English, and include the applicant's name, institution and all grades received. Please include full academic history for any undergraduate and graduate work.



3 letters of recommendation

In the application platform, please enter the names and email addresses of three recommenders. When you save your application, they will be sent an automated email requesting the recommendation. Note: paper and/or email recommendations cannot be accepted. Letters must be posted by the published deadline for final application submission.



Statement of purpose

This statement should be a brief document explaining your goals and ambitions.



Résumé

Please include your current résumé or curriculum vitae, uploaded in the section immediately following the Statement of Purpose.



\$75 application fee

Fees are payable by credit card or electronic check issued from a US banking institution.

*The part-time MHCOE program **DOES NOT REQUIRE** a GMAT or GRE score.*

Contact Us

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Washington University in St. Louis
JAMES MCKELVEY SCHOOL OF ENGINEERING